

Thank you for choosing our office for your health care needs. We realize that every person's financial situation is different. For this reason, we have worked hard to provide a variety of payment options to help you receive the health care you need and deserve. We attempt to offer different plans that allow you to enjoy a healthy, long life with respect to your budget. Health care is an excellent investment in an individual's medical and psychological well being. Financial considerations should not be an obstacle to obtaining this important, life-enhancing care. We are always available to answer your questions or assist you in any way we can.

### **Financial Agreement**

For our patients with health insurance: We are happy to assist you in filing the necessary forms to help you receive the full benefits of you coverage; however, we can make no guarantee of any estimated coverage of payment. Because the insurance policy is an agreement between you and your insurance company, we ask that you take the lead in any unpaid health claims. You will receive a bill showing charges, and payments—for any unpaid insurance claim, we will ask you to call your insurance and investigate why the claim has not been paid. After 90 days of an unpaid claim, we may ask you to pay in full the balance, and then send reimbursement to you from your insurance company when the claim is paid. **Please assist us in getting the insurance to pay so that we do not have to ask you to pay directly!**

### **Payment Options**

Cash or check	We are happy to offer non-insured patients a 10% accounting courtesy for all services paid in full within 30 days of service.
Credit cards	We are happy to accept payment by Visa or MasterCard.
Extended Payment Plan	We offer a line of credit that can be paid on a monthly schedule over an extended period of time. Under this payment plan, monthly payments should not be lower than \$25.00 unless other arrangements are made.
Sliding Fee Schedule Discount Program	Tri-Rivers Healthcare, PLLC offers a Sliding Fee Discount Program to all who are unable to pay for their services. Tri-Rivers will base program eligibility on a person's ability to pay and will not discriminate on the basis of age, gender, race, sexual orientation, creed, religion, disability, or national origin. The Federal Poverty Guidelines, are used in creating and annually updating the sliding fee schedule (SFS) to determine eligibility. Federal Poverty Guidelines

Any personal payments are viewed in a positive manner and will prevent patient accounts from being turned over to a collection agency. Accounts with no payment within 90 days could be sent to a collection agency.

**Patient Balances Placed with a Collection Agency:** Patients with account balances placed with a collection agency are expected to pay in full for services in advance. Financial arrangements can be made for services with (an) expected charge(s) above \$100.00.